


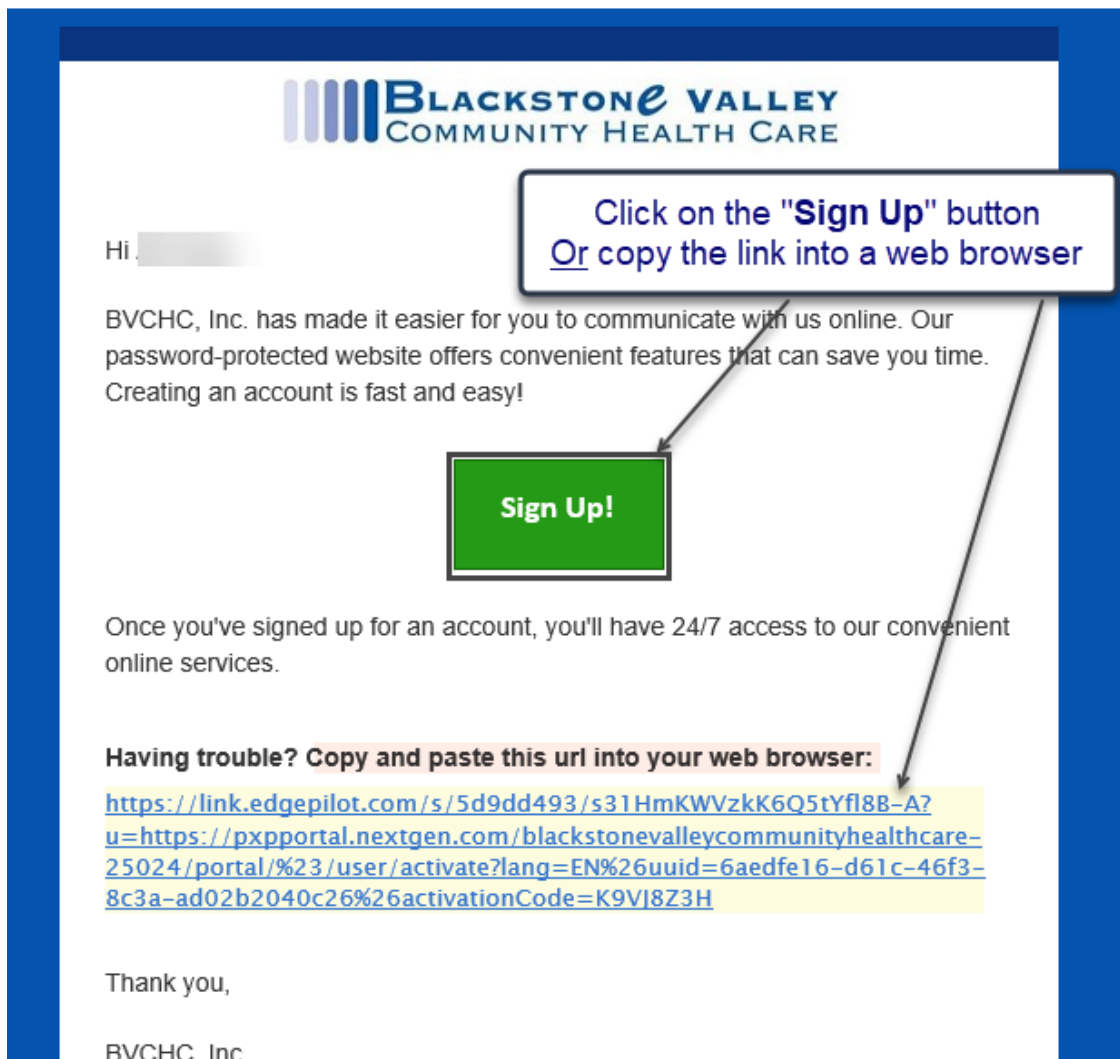
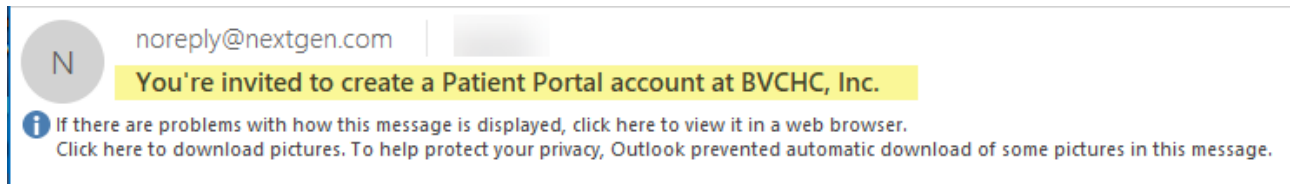
PXP: Creating a Patient Portal Account

Date: 9/15/23

	Intake	Histories	SOAP	Finalize	Checkout	Summary	Disease Management
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For a **Patient** to enroll in Blackstone Valley Community Health Care's Patient Portal, they must have a valid email address in NextGen. When a patient has an email address in the system, BVCHC will send a portal enrollment invitation which will go to their email.

When the patient receives the email invitation they must click on the link (the "**Sign Up**" button, or copy the URL listed into a web browser)



The email body features the Blackstone Valley Community Health Care logo at the top. Below the logo, it says 'Hi,' followed by a redacted name. A callout box with a blue border and white background contains the text: 'Click on the "Sign Up" button Or copy the link into a web browser'. Below this, a green rectangular button with white text says 'Sign Up!'. The text continues: 'BVCHC, Inc. has made it easier for you to communicate with us online. Our password-protected website offers convenient features that can save you time. Creating an account is fast and easy!'. Below this, it says 'Once you've signed up for an account, you'll have 24/7 access to our convenient online services.' Then, a red box contains the text: 'Having trouble? Copy and paste this url into your web browser:'. Below the red box, a long URL is provided: <https://link.edgepilot.com/s/5d9dd493/s31HmKWVzkK6Q5tYfl8B-A?u=https://pxportal.nextgen.com/blackstonevalleycommunityhealthcare-25024/portal/%23/user/activate?lang=EN%26uuid=6aedfe16-d61c-46f3-8c3a-ad02b2040c26%26activationCode=K9VJ8Z3H>. The email ends with 'Thank you,' and 'BVCHC, Inc.'

BLACKSTONE VALLEY
COMMUNITY HEALTH CARE

Hi, [Redacted]

**Click on the "Sign Up" button
Or copy the link into a web browser**

BVCHC, Inc. has made it easier for you to communicate with us online. Our password-protected website offers convenient features that can save you time. Creating an account is fast and easy!

Sign Up!


Once you've signed up for an account, you'll have 24/7 access to our convenient online services.

Having trouble? Copy and paste this url into your web browser:

<https://link.edgepilot.com/s/5d9dd493/s31HmKWVzkK6Q5tYfl8B-A?u=https://pxportal.nextgen.com/blackstonevalleycommunityhealthcare-25024/portal/%23/user/activate?lang=EN%26uuid=6aedfe16-d61c-46f3-8c3a-ad02b2040c26%26activationCode=K9VJ8Z3H>


Thank you,

BVCHC, Inc.

	Intake	Histories	SOAP	Finalize	Checkout	Summary	Disease Management
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Creating the Portal Account:

1. Verify Patient Zip Code and Date of Birth (*as documented in NextGen*)



Please Verify Some Information

Please enter your date of birth and zip code so that we can verify you.

Input 5 digit Zip Code and Date of Birth

★ ZIP code*

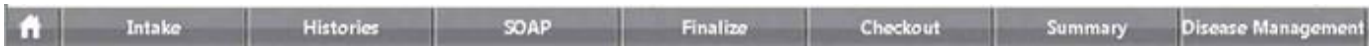
Date of birth

MonthDayYear

Cancel

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2. Create the Account (**5 required elements**);
 - a. Create a User Name
 - b. Create a Password
 - c. Select a Secret Question from the dropdown list
 - d. Type in an Answer to the Secret Question
 - e. Enter a phone number & phone type
 - f. Location – is not a required field this is optional, can select or leave blank

3. Review Privacy Policy and Terms, then Click the **OK** button